



F. No. 23()/NHM/ISC/108 Ambulance- O & M Tender/2020-21/ 256

Date: 25.09.2020

Clarification/Corrigendum/ Addendum -2

In reference to the NIB No.MHS2021A1115 (209 dated 10.09.2020) the various representations/ clarifications/ queries received from the firms and issues raised by the Bidders in Pre-Bid meeting dated 17.09.2020 are examined by the competent authorities and technical committee. The following Corrigendum / Addendum is issued for inclusion in bid document as below:-

S.No	Present Clause	Amended Clause						
1	6.2.3 Moratorium Period (Page No.20) - Bidder will have to take over the existing fleet of 701 BLS, 34 ALS and 5 Bike ambulances/vehicles within 30 days time. In addition to these 30 days, bidder will be given a period of another 15 days as moratorium period wherein penalties will not be imposed. During taking over New Service Provider will be paid for the ambulances /vehicles taken over and for the days for which the taken over ambulances are operated. After these 45 days bidder will have to achieve all the parameters as mentioned in RFP otherwise penalties/deductions shall be affected from claims as per RFP. If Ambulances/Vehicles are not operational till 45 days then penalty of Rs.20000/- (Rupees Twenty Thousands only) shall be imposed for each non-operating vehicle per day till the vehicles become operationalised from 46th day onwards.	6.2.3 Moratorium Period (Page No.20) - Bidder will have to take over the existing fleet of 701 BLS, 34 ALS and 5 Bike ambulances/vehicles within 30 days time. In addition to these 30 days, bidder will be given a period of another 30 days as moratorium period wherein penalties will not be imposed. During taking over New Service Provider will be paid for the ambulances /vehicles taken over and for the days for which the taken over ambulances are operated. After these 60 days bidder will have to achieve all the parameters as mentioned in RFP otherwise penalties/deductions shall be affected from claims as per RFP. If Ambulances/Vehicles are not operational till 60 days then penalty of Rs.20000/- (Rupees Twenty Thousands only) shall be imposed for each non-operating vehicle per day till the vehicles become operationalised from 61st day onwards.						
2	Clause 6.1 Procurements (Page No.18) The Service provider has to purchase and provide additional New/Fresh fleet of 108 Emergency Ambulances (BLS, ALS and Bike) in similar lines (As per Vehicles Specifications mentioned at Annexure 27 A, B) of existing fleet (Air conditioner enabled applicable to BLS, ALS) on turnkey basis as mentioned below. <table border="1"> <tr> <td>S</td><td>Time perio</td><td>Number of Ambulance /</td></tr> </table>	S	Time perio	Number of Ambulance /	Clause 6.1 Procurements (Page No.18) The Service provider has to purchase and provide additional New/Fresh fleet of 108 Emergency Ambulances (BLS, ALS and Bike) in similar lines (As per Vehicles Specifications mentioned at Annexure 27 A, B) of existing fleet (Air conditioner enabled applicable to BLS, ALS) on turnkey basis as mentioned below. <table border="1"> <tr> <td>S</td><td>Time</td><td>Number of</td></tr> </table>	S	Time	Number of
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No	Period started from date of signing of agreement	vehicles have to be operational		
		BL S	ALS	Bike
1	Within 60 Days	50	30	20
2	Within 90 Days	80	40	20
3	Within 120 Days	90	21	
4	Within 150 Days	47	-	

No	Period started from date of signing of agreement	Ambulance / vehicles have to be operational		
		BL S	ALS	Bike
1	Within 90 Days	50	30	20
2	Within 120 Days	80	40	20
3	Within 150 Days	90	21	
4	Within 180 Days	47	-	

3

2.4.1 Manpower for 108 Ambulance services (Page No 14)

Existing manpower, working in the implementation of the services may be given priority to the extent possible, subject to satisfactory performance.

The existing manpower, retained subject to satisfactory services and other eligibility, shall be entitled to at least a 20% increase over the present wages (as on 07 Nov, 2019) Their wages will be in accordance with the provision of the Minimum Wages pertaining to skilled personnel.

The gross salary as reported by the Service Provider per month for Pilot on 07.11.2019 was Rs.6377/- and gross salary per month of EMT was Rs.6587/- as per calculation based on 8 Hours shift working and

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The gross salary as reported by the existing Service Provider per month for Pilot on 07.11.2019 was Rs.9566/- and gross salary per month of EMT was Rs.9880/- as per calculation based on 12 Hours working and Rs.6377/- and gross salary per month of Pilot and Rs.6587/- per month for EMT as per calculation based on 8 Hours shift working.

4	2.4.1.1 For 108 Ambulances (BLS and ALS) one EMT and one Pilot round the clock are required and one EMT for Bike Ambulances round the clock. (Page No. 14) (A) Basic qualification of EMT – B.SC. Nursing/GNM with relevant training or any other equivalent paramedical course from recognized university with valid registration from state statutory body with minimum 6 months relevant experience. The EMT should undergo training of at least one month or till proficiency in a tertiary care institution or at any recognized institutes to handle the life-saving & life sustaining equipment & administer use splints. EMTs should be trained and certified in working and usage in Basic Life Support (BLS) ambulances and ALS (Advanced Life Support) Ambulances from a recognized National/International institution for BLS Ambulances. The EMT deployed for Bike Ambulances shall also possess the Licence of (MCY) Motorcycle with Gear as per qualification laid down in Motor Vehicle Act 1988 with latest amendments. EMT deployed at Bike Ambulances must be able to manage first aid/ emergency requirement and stabilizing the condition of the patient being transported. Refresher training from certified institutions / associations in Basic Trauma Life support or pre hospital trauma life support or equivalent every year.	2.4.1.1 For 108 Ambulances (BLS and ALS) one EMT and one Pilot round the clock are required and one EMT for Bike Ambulances round the clock. (Page No. 14) (A) Basic qualification of EMT – B.SC. Nursing/GNM with relevant training or any other equivalent paramedical course from recognized university with valid registration from Rajasthan Nursing Council The EMT should undergo training of at least one month or till proficiency in a tertiary care institution or at any recognized institutes to handle the life-saving & life sustaining equipment & administer use splints. EMTs should be trained and certified in working and usage in Basic Life Support (BLS) ambulances and ALS (Advanced Life Support) Ambulances from a recognized National/International institution for BLS Ambulances. The EMT deployed for Bike Ambulances shall also possess the Licence of (MCY) Motorcycle with Gear as per qualification laid down in Motor Vehicle Act 1988 with latest amendments. EMT deployed at Bike Ambulances must be able to manage first aid/ emergency requirement and stabilizing the condition of the patient being transported. Refresher training from certified institutions / associations in Basic Trauma Life support or pre hospital trauma life support or equivalent every year.
5	Annexure 16 Page No. 96 S.No. 1 To demonstrate annual turnover/ gross receipts in this segment of at least Rs.50 Crores in words (Rs.Fifty Crores) of annual average turnovers during last three Consecutive Financial Years, the bidder shall submit audited annual accounts for last 3 years	Annexure 16 Page No. 96 S.No. 1 To demonstrate annual turnover/ gross receipts in this segment of at least Rs.125 Crores in words (Rs.One Hundred Twenty Five Crores) of annual average turnovers during last three Consecutive Financial Years, the bidder shall submit audited annual accounts for last 3 years

6	Abbreviations (Page no. 9) Valid Call : Any call or request made by a caller to seek services of fleet of 108 Emergency Ambulance. It also refers to the call made by a caller in case of seeking transportation/referrals for expecting mothers and infants.	Abbreviations (Page no. 9) Valid Call : Any call or request made by a caller to seek services of fleet of 108 Emergency Ambulance, It also refers to the call made by a caller in case of seeking Emergency services and referrals.																								
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8.	NA	4.1.3 (Newly Added) Page No. 17 <u>Bike Ambulances</u> Bike ambulances shall be strategically placed at various locations of congested areas/ Urban areas of wall city in consultation with NHM. <u>Process flow for Bike Ambulances wherever deployed (mostly in Urban Areas)</u> 1. Callers call/ request on common toll free number 108/ 104 2. Call takers collects all details on type of emergency ,address &																								

		contact 3. Required information through call and Driver mobile app on rugged device will be sent to Bike ambulance.(if nearby deployed) 4. Nearest Bike ambulance shall be assigned to reach incident location within short time and stabilize the victim or provide first aid, till the arrival of four wheeler Ambulances. 5. Bike ambulance EMT will ensure to fill all vital/General details in PCR form and handover it to four wheeler EMT (if necessary) 6. Call center staff will be in coordination with Bike and four wheeler ambulance to ensure swift coordination between both ambulances. 7. Four wheeler ambulance will not be assigned if victim doesn't required shifting to hospital/Health Facilities.
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Please note that all Clarification/Corrigendum/ Addendum in bid conditions are the integral part of the bid document. This Corrigendum/ Addendum shall be duly signed and annexed with bid document.

All other terms & conditions remain the same.


(Naresh Kumar Thakral)
Mission Director, NHM

